



WE'RE HIRING

The need for security is deeply rooted in mankind. It is good that there are forces that ensure more security and order in a changing world. Services and solutions from Safran Vectronix help to support these forces in their mission. Dedicated to target intelligence, we are recognized as a global leader in state-of-the-art optronic equipment for military, systems and sensors for military and civil applications. Almost 100 years of Swiss tradition and excellence in optics and precision engineering are reflected in our products. Customers in more than 90 countries rely on Safran Vectronix for Swiss quality, precision, and reliability. We offer a variety of exciting projects to develop state of the art products and great benefits in an attractive area with modern working places. This position is based in Heerbrugg (north-eastern Switzerland).

Do you have a passion for optics, electronics, or mechanics? Are you enthusiastic about working in our dynamic team? We would like to reinforce our organization and are looking for a team-oriented

Customer Support Manager (f/m)

YOUR MAIN TASKS WILL INCLUDE:

- Point of contact for the Sales team about the intercompany products concerning features, benefits, product specifications and presentations, etc.
- Focus on FSS (Fire Support Solutions) business (system integration, interfaces, capabilities, available systems)
- Support the customer with his demands in regard to our products
- Listen to the customer and help the product manager to understand his needs
- Support product management, sales and marketing as well as program managers on dedicated projects and products
- Training of customers on all aspects of the products in house and off site

YOUR PROFILE:

You have a Bachelor Degree in electronics, mechatronics or comparable education and have acquired more than 3 years of relevant professional experience in a customer oriented support function. In addition, you have an in-depth knowledge of market, technologies and applications in high tech or defense environments (military background and / or knowledge of ballistics beneficial). Do you have a strong customer oriented mindset with good communication skills? Are you highly skilled in Swiss, French and US cultural context? An interest in technology trends, a willingness to travel (20%-40%) and fluency in English and German (French would be a plus) ideally complements your profile. We offer tailored opportunities to develop your specialized and personal skill-set as well as a specialized onboarding within the first months, development meetings with your manager on a regular basis and a flat hierarchy.

We look forward to receiving your application.
Apply now: career.safran-vectronix.com

Werner Zwicky, Head of Mission Solutions
will be pleased to provide any further
information regarding the tasks and responsibilities
of the position at [Tel. +41 71 726 7228](tel:+41717267228).